

# Customer Information System

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## Features

- ✓ On-Line Entry, Edit and Update of All Data Base Information
- ✓ User-Defined Master and Activity Codes with Descriptions
- ✓ User-Defined Edit Criteria
- ✓ On-Line Inquiry of All Information
- ✓ Unlimited Activity Entry
- ✓ Integrated Name and Company Search
- ✓ User-Tailored Duplicate Record Detection
- ✓ On-Line Report Request with Flexible Selection and User-Defined Sort Sequences
- ✓ On-Line Speed Input for Mass Additions with System Assigned Account Numbers
- ✓ Capable of Supporting U.S. and Foreign Addresses
- ✓ Zip Code Range Checking on U.S. States
- ✓ May be Accessed from Existing Applications
- ✓ 5 Lines for Name, Company and Address
- ✓ Country Code to Identify USA or Foreign Customers
- ✓ 2 Phone Numbers with Extensions
- ✓ Customers May be Categorized by Division, Account Rep, Referral Source, Gross Sales and Business Type
- ✓ Multiple User-Defined Codes of 1 to 8 Characters Each
- ✓ Optional Comments and Multiple Contacts
- ✓ Activity Entries Contain the Date, Activity Code, Tickler Date and Description
- ✓ File Maintenance Listings and Multiple Master File Listings
- ✓ Activity and Tickler Date Reporting
- ✓ Standard Formats for 1, 2, 3 and 4-Up Labels
- ✓ Unlimited Customer Label Formats Which May be Used for Large Labels and Envelopes
- ✓ Data Extract for Word Processing
- ✓ All Output May be Requested in Any One of 15 Sequences with User-Specified Control Totals and Page Breaks
- ✓ Reports and Labels are Requested Utilizing Extensive Selection Criteria
- ✓ Specific Request Criteria May be Saved and Later Retrieved